



ViewsHub

Improve service-levels across all your teams, real-time.

Enable clients to give feedback on service-levels


Enhance client retention, and win new client business

www.viewshub.com

Engage clients with a single email

- Engage clients organization-wide, with a simple email asking every team "How are we doing?"

A simple email to start the process



From: Your Name
Subject: I would like some feedback on our Sales team at Company X

HOW ARE WE DOING?

Hello,

Could you do me a favour, please, and rate us (anonymously if you wish)? It will only take a couple of minutes!

Simply select the stars below to get started:

☆☆☆☆☆

Please do forward this to anyone else in your organization who has any interaction with us.
The broader the feedback, the more able we are to improve our service to you.

Enabling them to rate any of your teams simply and quickly

- Focusing on team feedback makes it easier for the client & less embarrassing
- Asking for feedback enhances client engagement

Rate the Sales team at Company X


Project delivery (Get stuff done!) ☆☆☆☆☆

Operational excellence (Technically good at their jobs!) ☆☆☆☆☆

Responsive attitude (Respond quickly and positively to other teams!) ☆☆☆☆☆

+ Supplier provided bespoke criteria

Give some constructive feedback to Sales

 Enter some feedback such as friendly advice on how the team can improve, or just a pat on the back!

Do you want people to see who you are? Yes No, make it anonymous

Post Feedback

...to discover the overall ratings every client team gives every team in your company, at any time

- Discover hidden connections between your teams and client teams
- Proactively manage poor ratings before they become larger problems

Get started now by signing up at www.viewshub.com and start requesting feedback from client teams

www.viewshub.com | greg@viewshub.com

